



FANUC Robotics Canada, Ltd.
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FANUC
Robotics



FANUC ROBOTICS CANADA – PRIMARY AFTER SALES SUPPORT CONTACTS

In an effort to better serve our Canadian customer base, FANUC Robotics Canada is pleased to identify our local Customer Resource Center support team. As identified below, this team of individuals are available to support you for all your after market requirements.

Our goal is to provide you the highest level of customer service possible.

Spare Parts	Ahad Baig	(905) 812-2303
<ul style="list-style-type: none">• Spare part pricing and availability, warranty parts• Tracking of spare part orders• Customized spare part packages• email: ahad.baig@fanucrobotics.com• To place an order online visit: www.fanucrobotics.com/cRc/Parts.asp<ul style="list-style-type: none">– Note you must already be registered through our web services.		
Component Repairs & Returns	Susan Preskawetz	(905) 812-2326
<ul style="list-style-type: none">• Repair capabilities for over 500 different components• Includes a one-year warranty• An RA# must be obtained prior to shipping• email: susan.preskawetz@fanucrobotics.com		
Technical Support	Local Hotline	(905) 812-2300
<ul style="list-style-type: none">• Technical telephone support• Scheduling a service call		
Training	Tanya Proietti	(905) 812-2333
<ul style="list-style-type: none">• Training class inquiries and registration• Consultation for non-standard training classes or on-site requests• email: tanya.proietti@fanucrobotics.com		
Web Services	Susan Preskawetz	(905) 812-2326
<ul style="list-style-type: none">• On-line cRc Registration• Technical Support• email: susan.preskawetz@fanucrobotics.com• To register for our online services visit: www.fanucrobotics.com/CRC/crcregistration.asp		
After Hours Hotline		1-800-iQROBOT
<ul style="list-style-type: none">• After hours technical support and spare part support• Weekdays before 8:00am & after 5:00pm• Weekends & Holidays		
Manager – Technical Services	Mike Fraser	(905) 812-2324
<ul style="list-style-type: none">• email: mike.fraser@fanucrobotics.com		

INTELLIGENT ROBOT SOLUTIONS

1-800-iQROBOT

www.fanucrobotics.com